

Privacy Policy

Knight Errant Services Ltd 2021

This Privacy Policy explains how we may collect, use, process and store your personal information when you visit www.knight-errant.co.uk. Please read this Privacy Policy carefully to understand our practices regarding your personal information.

Personal Information We Collect

When you visit our site, we collect certain information about you using cookies including information about your web browser and IP address and how you interact with the site.

If you provide us with information about another person such as a family member, you agree that you have obtained and will maintain consents necessary to share that information with us.

The types of information that you provide us may vary depending on the specific reason in which you are visiting our site. For example, you may be engaging with us to book an annual boiler service. The information that you may provide us with could include name, address, contact number and email address.

Please note that our website is not intended for the use of any persons under the age of 18.

Cookies

Cookies are small files that are downloaded onto your computer or device when you access a certain website. They allow a website to recognise a user's device and identify your browsing habits. If you would like to learn more information about cookies, visit www.allaboutcookies.org.

Our site may use cookies to distinguish you from other users of our website. This helps us to improve our website functionality and improve overall customer experience. Some cookies on our website may be essential as some functions may not operate the same without them enabled.

We may update our cookie policy to comply with the latest laws and regulations, to adapt to business changes or for any other reason. The latest cookie policy will be posted on our website.

Web beacons link pages to servers and may be used to transmit information collected through cookies back to a web server. Web beacons help us to track your usage on our site. We may use this to enhance our services.

You can stop cookies from being downloaded onto your device by selecting the appropriate options within your web browser settings. Please note that some features on our site may not operate as intended if cookies are disabled.

How we use your personal information

We may use your information to provide you with information, process enquiries about our services that you request from us, and administer requests made by yourself. We will retain your information for the period necessary to serve a legitimate purpose or as required by law.

We may use your contact information to respond to your enquiries or to answer any of your questions. We may also use your information to provide you with information about services that we feel may be of interest to you. You can opt-out of receiving marketing communications from us.

Sharing your personal information

We do not sell your personal information to any third parties. We may share your personal information to comply with applicable laws and regulations.

How we store your personal information

We store your information for the period of time required to fulfil a purpose or as required by law. We will take measures to protect your personal information and to store it in a secure environment.

Updates

We may update our Privacy Policy to reflect changes to our business operations or to comply with current laws and regulations. Our latest Privacy Policy will be posted to our website.

Contact

If you wish to contact us for more information, email us at info@knight-errant.co.uk or contact us via mail:-

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